

QUALITY POLICY

WRAP Engineering Pty Ltd specialises in the provision of building services consulting services in the engineering disciplines of mechanical, electrical, fire, hydraulic, environmentally sustainable design and specialist lighting, whilst maintaining the highest ethical, safety and professional standards.

Our key quality objectives include:

- Providing exceptional service and reliability;
- Producing high quality documentation by committed and trained personnel;
- Minimising any potential for error or rework;
- Providing staff with regular opportunities to broaden their industry knowledge and skills;
- Satisfying expectations and requirements of our clients, industry regulators and staff; and
- Providing our services in a professional and ethically responsible manner.

To achieve these objectives and satisfy clients expectations, WRAP Engineering is committed to implementing and maintaining a quality management system (QMS) based on international standard ISO 9001:2015.

WRAP Engineering's directors are committed to demonstrating leadership with respect to the quality management system and taking accountability for the effectiveness of the system. The directors are also committed to:

- Supporting employees in meeting the organisation's quality objectives;
- Ensuring the integration of the quality management system into the organisation's business processes; and
- Promoting the use of a process-oriented approach.

Matters for improvement in any area of the business are to be identified and acted upon with professional efficiency. Resources, both technical and human, are focused towards the prevention of quality deficiencies in order to satisfy the organisation's mission statement of:

"Bringing quality to projects through collaborative end-to-end services design."

WRAP Engineering is committed to continual improvement across the business, involving ongoing monitoring, review and training. Formal and measurable quality objectives are established and reviewed on an annual basis.

The successful operation of the quality management system relies upon the cooperation and involvement of personnel at all levels. Our commitment to quality will ensure the continued success of WRAP Engineering and the satisfaction of our clients, regulators and staff.



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Robert Holovka
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James Vercoulen
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Ania Hampton
Director